

## Commercial Grinders Warranty Terms

Warranty Service is provided at the distributor's service facility in the U.S. We require that customers follow product return instructions given below to avail themselves of warranty services. The warranty only applies to commercial wet grinders purchased from or through Chennai Imports Inc.

We warrant commercial wet grinders - Commercial tilting idli/ dosa grinders ICGC-30, ICGC-40 and ICGC-65, and RIGC-20, RIGC-30, RIGC-40, and RIGC-65 - for normal commercial use according to the operating instructions, against any manufacturing defect **for one year from the date of purchase**.

If the product needs to be serviced during the warranty period , please follow the instructions detailed in the [Commercial Wet Grinders Return Policy](#) for prompt repair service.

This limited warranty applies only to the original purchaser who purchased the commercial wet grinder purchased from us directly and is not valid for resold commercial wet grinders. Commercial wet grinders bought in India are not covered under this warranty.

This warranty shall not apply to shipping damages not reported on time, normal wear and tear, or if the product has been involved in an accident, intentionally damaged, or misused (read instruction manual before use).

The maximum liability of Chennai Imports Inc. is limited to the cost of the unit stated in the original invoice. **Under no circumstances is Chennai Imports Inc. responsible for any loss or damage, direct or consequential, resulting from the use of the product.** This warranty is expressly in lieu of all other warranties expressed or implied (statutory or otherwise) and of all other obligations on Chennai Imports' part.

If you change your mind after receiving the product, you will not be able to return it . As such, we would ask you to thoroughly satisfy yourself about your decision to purchase before you place the order.

Commercial wet grinders are shipped as LTL shipments by truck due to their size and weight. The shipping rates also vary by the zip code. So please contact us for a quote on the S&H charges. \$75 extra charge for residential delivery, \$75 extra for inside delivery, and \$ 75 extra for address corrections.